



CREDIBILITY • INTEGRITY • ACHIEVEMENT

Richard Klarberg

President & Chief Executive Officer

Sister Ann P. Conrad

Chair, Board of Trustees

Sponsoring Organizations

Alliance for Children and Families
Association of Jewish Family and
Children's Agencies
Catholic Charities USA
Children's Home Society of America
Child Welfare League of America
Foster Family-Based
Treatment Association
Joint Council on International
Children's Services
Lutheran Services in America
National Council For Adoption
National Foundation for
Credit Counseling
National Network for Youth
National Organization of State
Associations for Children
Prevent Child Abuse America
Volunteers of America

Council on Accreditation

120 Wall Street
11th Floor
New York, NY 10005
212.797.3000
Fax 212.797.1428

www.coanet.org

June 2, 2010

C O N G R A T U L A T I O N S !

CATHOLIC CHARITIES, INC. - DIOCESE OF MADISON HAS BEEN REACCREDITED BY THE COUNCIL ON ACCREDITATION

The Council on Accreditation (COA) is delighted to inform you that Catholic Charities, Inc. - Diocese of Madison has been reaccredited. COA's commitment to maintaining the highest level of standards and quality improvement is designed to identify providers that have set high performance standards for themselves and have made a commitment to their constituents to deliver the highest quality services. COA is proud to recognize Catholic Charities, Inc. - Diocese of Madison as one of these outstanding providers.

COA reaccreditation is an objective and reliable verification that provides confidence and support to an organization's service recipients, board members, staff and community partners. The COA reaccreditation process involves a detailed review and analysis of both an organization's administrative operations and its service delivery practices. All are "measured" against national standards of best practice. These standards emphasize services that are accessible, appropriate, culturally responsive, evidence based, and outcomes-oriented. In addition, they confirm that the services are provided by a skilled and supported workforce and that all individuals are treated with dignity and respect.

Because COA reviews and reaccredits the *entire* organization, not just specific programs, you can have confidence in the credibility, integrity and achievement of your *entire* organization.

COA congratulates Catholic Charities, Inc. - Diocese of Madison for their hard work and wonderful achievement and is proud to have it as part of COA's Community of Excellence.

Founded in 1977, COA is an independent not-for-profit international accreditor of the full continuum of community-based behavioral health care and human service organizations. Today, over 1800 organizations—public and private—are either COA accredited or are in the process of seeking accreditation. These organizations serve over 7 million of our most vulnerable individuals each year!

CELEBRATING OVER 30 YEARS OF SERVICE



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June 17, 2010

Brian Cain
President
Catholic Charities, Inc. - Diocese of Madison
P.O. Box 46550
Madison, WI 53744-6550

Dear Mr. Cain:

It is our great pleasure to inform you that the Council on Accreditation (COA) has approved the accreditation of **Catholic Charities, Inc. - Diocese of Madison** through **12/31/2014**. Let me again say how significant this achievement is! It represents the fulfillment of countless hours of hard work and the dedication of many people—most notably your staff and the members of your board. Please extend my congratulations to them.

In that regard, enclosed is the recognition of **Catholic Charities, Inc. - Diocese of Madison** as a provider of services of high quality. It includes the following programs:

- **Adoption Services**
- **Adult Day Services**
- **Case Management Services**
- **Child and Family Development and Support Services**
- **Counseling, Support, and Education Services**
- **Foster Care Services**
- **Group Living Services**
- **Home Care and Support Services**
- **Intercountry Adoption Services**
- **Outpatient Mental Health Services**
- **Pregnancy Support Services**
- **Respite Care**
- **Supplement for Developmental Disabilities Programs**
- **Supported Community Living Services**
- **Volunteer Mentoring Services**

This formal notification also includes your Final Accreditation Report (FAR) and a sample news release. A plaque attesting to your agency's accredited status will be sent to you shortly.

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